RECOMMENDATIONS

After final review and advice from our consultants, the Task Force respectfully makes the following recommendations:

- 1. The public identity of the chiropractic profession, if it is to be effective and successful, should be similar in all countries.
- 2. This identity should be established and maintained through the use of the following three linked concepts:
 - a) A leading statement on identity, which must be clear, concise and immediately relevant to both the public and the profession the 'pole' (brand platform).
 - b) Several important qualifying statements, which provide the necessary context and foundation for the pole the 'ground' (brand pillars).
 - c) A description of the qualities or essential personality of chiropractors the 'personality' (tone).
- 3. **The pole** should be:

The spinal health care experts in the health care system.

- 4. **The ground** should be:
 - a) Ability to improve function in the neuromusculoskeletal system, and overall health, wellbeing and quality of life
 - b) Specialized approach to examination, diagnosis and treatment, based on best available research and clinical evidence with particular emphasis on the relationship between the spine and the nervous system
 - c) Tradition of effectiveness and patient satisfaction
 - d) Without use of drugs and surgery, enabling patients to avoid these where possible
 - e) Expertly qualified providers of spinal adjustment, manipulation and other manual treatments, exercise instruction and patient education.*
 - f) Collaboration with other health professionals
 - g) A patient-centered and biopsychosocial approach, emphasizing the mind/body relationship in health, the self-healing powers of the individual, and individual responsibility for health and encouraging patient independence.

- 5. **The personality** should be a combination of:
 - Expert, professional, ethical, knowledgeable*
 - Accessible, caring, human, positive*